

Main Office:

107 Pulaski Street Newark, NJ 07105 (973)344-5125

Branches:

210 Ferry Street Newark, NJ 07105 (973)589-1555

302 Frank E. Rodgers Blvd. Harrison, NJ 07029 (973)268-7801

> 1135 Liberty Avenue Hillside, NJ 07205 (908)527-7994

Express Banking (973)344-5683

Internet Banking
www.Lusitaniabank.com

Business Hours:

Mon-Wed 9:00 am-5:00 pm Thursday 9:00 am-6:00 pm Friday 9:00 am-7:00 pm Saturday 9:00 am-2:00 pm

Saturday Summer

Hours:

Lobby: 8:30 am-12:00 pm Drive Thru: 8:00 am-12:00 pm

Drive Thru Schedule:

Pulaski Office

Mon-Wed 8:30 am - 5:30 pm Thursday 8:30 am - 6:00 pm Friday 8:30 am - 7:00 pm Saturday 8:30 am - 2:00 pm

Hillside Office

Mon-Wed 9:00 am - 5:00 pm Thursday 9:00 am - 6:00 pm Friday 9:00 am - 7:00 pm Saturday 8:30 am - 2:00 pm

Lusitania Savings Bank Spring Newsletter 2014

Customer Appreciation Day Picnic

Date: Sunday, June 15, 2014

Customer Appreciation Day

Time: 10 AM to 7 PM

Location: FOREST LODGE

11 Reinman Road Warren, NJ 07059

Facilities: Swimming Pool, Dance Area, Soccer

Field, Volleyball Courts, Tennis Courts
Basketball Courts, Bocci Area,

Baseball Field



Customer discount prices only for those with a minimum balance of \$2,500 on May 12

No tickets, No entrance No exceptions



Events: Soccer Game

International Variety Show Music: Duo Rotacao

Variety of popular games for all ages

Prizes for winners

Food & beverages (sodas) served continuously from 10 AM to 6 PM

Beer & Wine will be served from

1 PM to 6 PM

Tickets go on sale May 12, 2014
Limited availability

A Message from the Chairman



Some of you who have been our customers since our earliest days may remember that Lusitania started out in 1980 as a small credit union with a single office located on Lafayette Street in Newark, NJ. That earliest version of Lusitania came about because of an idea, shared by myself and a small group of committed individuals: that the communities we lived in could have a financial organization they could truly call their own, an institution that understood the people and businesses in those communities far better than any large bank ever could. Lusitania has remained committed to that principle ever since, through many years that have seen significant changes

not only for those communities, but for the institution itself. Some of you may remember when, in 1989, Lusitania expanded to a second branch office on Van Buren Street in Newark. In 1995, Lusitania became the first credit union ever to successfully convert to a mutual savings bank charter, contributing a page to U.S. banking history in the process. Over its 34 years, Lusitania has been regulated by five different government agencies, both federal and state. It has grown into a financial institution with four branches in three different counties and seen its asset size increase to more than a quarter of a billion dollars. This past year, Lusitania ranked among the top 10 most efficient and profitable banks in New Jersey. If R.W. Emerson was right when he wrote that "life is a journey, not a destination," then the life of Lusitania Savings Bank has been a remarkable one so far, a journey filled with memorable milestones along the way.

Continued on next page....





Lusitania Savings Bank Scholarship Award

We would like to congratulate, Ms. Michaela Patoilo, winner of the 2014 COPAE Scholarship.

Ms. Patoilo will be graduating from Roxbury High School, located in Succasunna, NJ, with a G.P.A. of 4.56. She has applied to the University of South Carolina, Ramapo College of New Jersey and the University of Rhode Island to begin undergraduate studies in the field of Neuropsychology.



Photo courtesy of Luso-Americano

Message from the Chairman continued....

In many ways, Lusitania's journey has been my own over the years and I am proud of everything it has accomplished. Every journey must come to an end, however, even if we couldn't have imagined an ending when we took the first few steps. After 34 years as the head of Lusitania's management team, the time has come for me to step aside and let the next generation of executives guide the institution forward. In March 2014, the Board of Directors accepted my retirement as President and CEO of Lusitania Savings Bank. I will continue to serve Lusitania in several capacities. I will remain the Chairman of the bank's mutual holding company and will now serve as the Chairman of the bank's Board of Directors. In addition, I will have my hands full in my new role as the bank's head of Public Relations. I had no idea that I would be busier in retirement than I was before it, but as I have been fond of telling my staff over the years, "you can't change the direction of the wind – all you can do is adjust your sails." I look forward to seeing where life's journey takes me next.

As for Lusitania Savings Bank, its future going forward will be in very capable hands. The Board of Directors has appointed Jorge S. Gomes, Esq., the bank's Executive Vice President/General Counsel, as the new President and CEO. The rest of the bank's strong management team will continue unchanged. I am confident that together they will continue to carry out Lusitania's long-standing commitment to the type of personalized service that only a community bank can provide.

It has been my honor and privilege to have served as President and CEO of Lusitania Savings Bank. It is with the deepest sincerity that I thank you for allowing me to be a part of your communities over these past 34 years and I look forward to continuing to be a part of them in the years to come.

Augusto A. Gomes

AUTO LOANS NEW OR USED

Simple & Affordable

New or used, if you're buying a car we have the loan for you! We are ready to give you the guick answers you need.



QUICK APPROVAL PROCESS COMPETITIVE RATES

Give us a call or pass by our main office today!

Subject to Credit Approval

The Scam Update

Helping to keep you scam-free

Scammers are always looking for new ways to separate you from your money. There's only one way to fight back - stay informed!

I.R.S. Telephone Scam – Victims are told they owe money to the IRS and it must be paid promptly through a preloaded debit card or wire transfer. If the victim refuses to cooperate, they are then threatened with arrest, deportation or suspension of a business or driver's license. In many cases, the caller becomes hostile and insulting.

Characteristics of This Scam

- Scammers use fake names and IRS badge numbers. They generally use common names and surnames to identify themselves.
- Scammers may be able to recite the last four digits of a victim's Social Security Number.
- Scammers spoof the IRS toll-free number on caller ID to make it appear that it's the IRS calling.
- Scammers sometimes send bogus IRS emails to some victims to support their bogus calls.
- Victims hear background noise of other calls being conducted to mimic a call site.
- After threatening victims with jail time or driver's license revocation, scammers hang up and others soon call back pretending to be from the local police or DMV, and the caller ID supports their claim.

What To Do If You Think You've Been Victimized

- Contact the FTC at www.ftc.gov or by calling 1-877-FTC-HELP.
- File a complaint with the New Jersey Department of Consumer Affairs at http://www.state.nj.us/lps/ca/home.htm
- If you receive a phishing email that appears to come from the I.R.S., you can forward it directly to: phishing@irs.gov
- Let <u>us</u> know we can help direct you further!

Business Lines of Credit

The Solution for managing your cash flow!

Secure your Line of Credit with a lien on real estate property you own or a certificate of deposit.



- Flexible revolving credit lines up to \$100,000.00
- · Pay no interest until you draw funds
- Fast, easy access to funds whenever you need them
- Pay in full or over time

Give us a call or stop by.

Subject to Credit Approval

THEIR FINANCIAL INDEPENDENCE

Financial Independence is an exciting feeling!

It is never too early to start planning for the future. As a matter of fact, according to statistics, the sooner you start, the better off you'll be in the long run.

Where should you start? At Lusitania Savings Bank, of course. We can guide you step by step and set up the accounts you need today, tomorrow, and in the future.



Here are some ideas to help you get started:

- ✓ Decide on your goals. Write them down.
- ✓ Work out a basic budget, including all your income and all your expenses.
- ✓ Set up a savings goal, and open a separate account for money you want to save.
- ✓ Open a checking account to pay for monthly bills.
- ✓ Get a debit card for your daily spending needs. You may use your debit card at over 43,000 ATM's nationwide at no charge.
- ✓ Lastly, it is always prudent to carry a Visa credit card for those unexpected emergencies.*

We have the products to get you started. Come talk to us today!

*Subject to Credit Approval

WE HAVE MONEY TO LEND

Now is the time to Refinance

Reduce your interest rate,
lower your payment!
Pay off high-interest debt with a
low-intererst, tax-deductible loan!*
Remodeling, college tuition...
Use your home's equity for new investment!
Shorten your term and pay off
your home sooner!



The time to invest in Real Estate has never been better!

We offer financing for all types of Residential & Commercial properties!

Buying a Foreclosure property? Ask about our special loan programs!

Give us a call or stop by for a personalized visit. 973-344-5125 Ext. 29

*Consult a tax advisor the deductibility of interest Subject to Credit Approval

EXPRESS BANKING



LUSITANIA'S PHONE BANKING SYSTEM (973) 344-5683 24 HOURS/ 7 DAYS A WEEK

TARGET® Breach

We would like to take this opportunity to thank all customers that were potentially impacted by the



data breach reported by TARGET®, for your patience and understanding during this recent event. With over 40,000 cards affected the impact was tremendous on the manufacturing of new cards. Production was delayed significantly. At Lusitania we worked closely with our debit card processor to arrive at the best possible solution to identify, contact and re-issue cards to all the customers that were impacted. Again, we thank you for your understanding as we recover from these serious security compromises.

FDIC INSURANCE

Please be aware that the Federal Deposit Insurance Corporation (FDIC) permanently raised the current standard maximum deposit insurance amount to \$250,000. The FDIC insurance coverage limit applies per depositor, per insured depository institution for each account ownership category. Feel free to visit the FDIC web page for more information: www.fdic.gov

NEW EMPLOYEE



Nadir Andrade - Quiaios, Figueira da Foz, Portugal

SAFE DEPOSIT BOXES



Available at our

Pulaski Street - Main Office

Ferry Street Branch

SAFE DEPOSIT BOX SIZES:

Pulaski Street Main Office: Small 2.5" x 4.5" Large 4.5" x 4.5" Ferry Street Branch: Small 5" x 1.5" Large 5" x 4.5"

The rental of safe deposit boxes is a bank service extended to customers for their convenience in securing personal possessions. It should be understood that there is no bank provided insurance for safe deposit boxes.

Surcharge-Free ATM Network

Lusitania Savings Bank has teamed up with Allpoint, an ATM network that gives you access to over 43,000 ATM's nationwide at **no charge** to you.





You can find the nearest Allpoint ATM by simpling visiting their website at www.AllpointNetwork.com or calling 1-800-809-0308.

PLEASE NOTE: Some Allpoint ATMs may still display a surcharge screen during your Allpoint transaction. If that happens, simply enter "Yes" to accept the surcharge and proceed with your withdrawl. YOU WILL NOT BE CHARGED THE SURCHARGE.

COMING EVENTS

- May 12 Picnic tickets go on sale, limited to first 3,000
- May 24 to Aug 30 Saturday Summer Hours:

 Lobby: 8:30 am to 12:00 pm

 Drive Thru: 8:00 am to 12:00 pm
- May 26 Memorial Day Closed for business
- June 15 Customer Appreciation Day Picnic
- July 4 Independence Day Closed for business

Lusitania VISA® Bonus Rewards Card

Buying POWER you need, from the bank you TRUST.



CONSUMER Credit Cards

- Visa_® Bonus Rewards Card
- Visa_® Rewards PLUS Card
- Visa_® Platinum Card

COLLEGE Credit Card
• Visa_® College Rewards



APPLY TODAY!

See a Representative.

BUSINESS Credit Cards
• Visa_® Business Bonus Rewards Card

- Visa_® Business Bonus Rewards PLUS Card
- Visa_® Business Platinum Card

Subject to Credit Approval

MANAGEMENT TEAM

Officers:

Branch Managers:

Jorge S. Gomes, Esq.: President / CEO Sandra M. Teixeira: VP of Finance Maria C. Pequito-Duarte: VP of Lending Florbela De Almeida: VP of Operations Sandra Martins: Ferry Michelle Queiruga: Harrison Andreia Cunha: Hillside

LET US HEAR FROM YOU

How can we serve you even better?

We strive to provide excellent service to you every day, in everything we do - but we are always looking for ways to improve! Please share your suggestions on ways we can serve you even better.

Please mail this form to:

Lusitania Savings Bank, fsb Attn: Jorge S. Gomes, Esq., President/CEO 107 Pulaski Street, Newark, NJ 07105 jgomes@lusitaniabank.com

| Name: | | | |
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| Address: | | | |
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| Your Suggesti | on: | | |
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